PANKAJ ASHOK DARADE

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Mobile: +91-9730641117

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Address: 401 Daffodil CHS, Lal Chowky, Agra Road, Kalyan (West), Maharashtra - 421301

Professional Summary:

Friendly and Enthusiastic working at the travel Industry with more the 12 years of experience combining management and customer services, looking for the suitable job.

Experience:

Tour Escort at Raj Travel World Since 26th March 2006 To 22nd March 2009

Provided Services to the following reputed Tour Operators as a freelancer (March 2009 onwards) :

- Cox & Kings
- SOTC
- My Holidays
- Travel Pax
- Inorbit
- Mercury Travels
- Best Tours & Travels

Tours managed :

- Europe
- Malaysia
- Thailand
- Bangkok

Duties Performed:

- Following the planned tour itineraries, applying knowledge of travel routes and destination sites.
- Expedition details such as accommodations, transportations, equipment and availability of medical personnel etc.
- Attend to special needs of tour participants
- Give advice on sightseeing and shopping
- Resolve any problems with itineraries, service and accommodations
- Establish and maintain relationships with individual or business customers or provide assistance with problems these customers may encounter
- Network within communities to find and attract new business

<u>Skills:</u>

- Customer and Personal Services
- Management of Material Resources
- Operation Monitoring
- Public Safety and Security
- Telecommunications
- Time Management

Education:

• Commerce Graduate from Mahatma Gandhi University

Personal Details:

- Date of Birth : 21st February, 1984
- Gender : Male
- Marital Status : Married
- Languages Known : English, Hindi, Marathi
- Passport No : J3580956

I hereby declare that the above information furnished is true and fair to the best of my knowledge, and if given an opportunity in your esteemed organisation I would serve to the best of my ability.

Thank You,

Yours Sincerely

Pankaj Darade

Date: 25/09/2020 Place: Kalyan