

# Jayesh Thali

Professional Title

Seeking a successful career with a progressive organization that provides an opportunity to show my skills and abilities .

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📍 Borivali (W), Mumbai

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📅 14 February, 1999

## WORK EXPERIENCE

### OPERATIONS EXECUTIVE MICE

EBIX CASH ( Initiative of Mercury Travels )

10/2019 - 04/2022

Andheri, Mumbai

Achievements/Tasks

- Making quotation, travel itineraries, tour packages, costing to the customers Arranging Hotel Booking, Flight Booking other transport bookings as per the Travel itineraries in very effective and systematic manner to optimize time slots and priority.
- Handled 1000+ group size to International and Domestic destinations, with satisfied reviews from groups for my work.
- Successfully managed more then 10+ tours as Tour Leader and handled over 20L of business smoothly.
- Communicating with both In-bound and Out-bound clients,
- Knowledge of comparative quotation and network building with leading hotel brands and other land services.
- Provided recommendations to Management Team on improvement areas.

### OPERATION EXECUTIVE INTERN MISC

MERCURY TRAVELS MISC (INDIA) PVT LTD

04/2019 - 09/2019

Churchgate, Mumbai

Achievements/Tasks

- Developing and presenting a final project to the executive team which may be used to influence business strategy moving forward.
- Building relationships with department leaders, executive team, supervisors, and employees.
- Working on projects related to key business priorities and Events for the Corporates.

## EDUCATION

### ADVANCE DIPLOMA IN TRAVEL AND TOURISM

THOMAS COOK (CENTRE OF LEARNING)

04/2017 - 04/2019

Churchgate, Mumbai

### H.S.C

Nirmala College Of Commerce And Science

04/2015 - 03/2017

Kandivali, Mumbai

## SKILLS

Communication Skills

Advanced Microsoft Excel

Leadership

Microsoft Word

Microsoft Office

Client Relation

Customer service

Management

Amadeus

## ACHIEVEMENTS

Played District Level Football during Academics (06/2014)

*Had the privilege to compete against District Teams.*

1st Price in Badminton during Higher Secondary (02/2015)

*Awarded by the prominent Professional.*

## LANGUAGES

English

*Full Professional Proficiency*

Hindi

*Native or Bilingual Proficiency*

Marathi

*Native or Bilingual Proficiency*

## INTERESTS

Volunteer Work

Sports

Art

Traveling

Music (R&B)

Gaming