

Zubair Baig

Tour Leader / Tour Guide -
Approved by Ministry of Tourism &
Culture, Government of India.

Energetic professional with more than 10 years
experience of guiding visitors and leading tours
globally.



zubaig@gmail.com ✉

+919958392949 📞

Gurugram, India 📍

WORK EXPERIENCE

Customer Service Executive HCL Technologies BPO

08/2005 - 12/2006 Noida, Delhi NCR

One of the largest company in the sector with nationwide network
and multiple entities.

Achievements/Tasks

- Won Achiever's Award in November 2006

Executive- Destination Management Cox & Kings (I) Ltd.

01/2007 - 10/2008 New Delhi

A destination management company dealing in Inbound tourism,
selling tour packages across the country through a global network of
offices.

Achievements/Tasks

- Meet and Greet services upon arrival at international
airport
- Planning and assigning responsibilities to airport
representatives and drivers.
- Dealing with foreign tour operators for planning custom
made itineraries and pricings of tour packages.

Tour Manager(Outbound Tours) Cox & Kings(I) Ltd.

01/2009 - 10/2019 Gurgaon, NCR

Travel company specializing in Meeting, incentives and corporate
tours to various international destinations.

Achievements/Tasks

- Lead numerous MICE groups to across 36 different
countries in the capacity of contracted tour manager.
- Received client appreciations many times for successfully
conducting the tours.

Contact: Mr Manish Rawal - 9619382109

Freelance Tour Guide(Govt. Licensed) Sita Travels / Travel corporation of India

01/2009 - Present Gurgaon, NCR

Largest Travel Agency in the country dealing with Inbound tourists,
selling tour packages across the country.

Achievements/Tasks

- Worked as tour guide and tour manager, conducting
tours in Northern region of India across 10 states.
- Received certificate for conducting virtual Fam tours in
September 2020.
- Received client appreciations many times for successfully
conducting the tours.

Contact: Mr Sameer Sualeh - +919811110718

SKILLS

Sales

Leadership

Hard working

Quick learner

Excellent Communication skills

EDUCATION

Bachelor Of Commerce University Of Delhi

04/1997 - 08/2001

New Delhi

Regional Level Guide Training Programme IITTM, Noida

09/2013 - 03/2014

Noida, NCR

State Level Tourist Guide Training MKITM, Lucknow

09/2009 - 04/2010

Lucknow, U.P.

French Language Alliance Francaise de Delhi

11/2008 - 05/2009

New Delhi

Courses

- A1 & A2 Level (160 hours)

Introduction to Software Programming SSI, Agra

08/2001 - 01/2003

Agra, U.P.

LANGUAGES

Hindi
Native or Bilingual Proficiency

English
Full Professional Proficiency

French
Limited Working Proficiency

INTERESTS

Travelling

Socialising

Music