

VINOD.O

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CAREER OBJECTIVE

A service oriented challenging job with a passion to travel to all countries on this earth and know their culture and meet different people from different walks of life. Also help as sales support with practical and professional knowledge.

PROFESSIONAL EXPERIENCE

TOUR MANAGER: Till Date.

Escorting Leisure and Mice Departures for MAKE MY TRIP and GLOBAL NOMADS,BONTON, FOUNTAIN HEAD, MAPPYOUR TOURS, FCM Travel Solutions., as as -Tour Manager.

TRAVEL HISTORY

Japan, Singapore, Malaysia, Thailand, China, Hong Kong, Macau, Srilanka, Indonesia, Philippines

South and SouthEast: - Australia, New Zealand

Middle East: United Arab Emirates, Uzbekistan

Africa: South Africa, Egypt.

Europe: Austria, Belgium, Germany, Switzerland, Italy, France, Spain, Portugal, Netherland, Turkey.

Scandinavia: Denmark, Norway, Finland, Estonia

FCM TRAVEL SOLUTIONS (INDIA) Pvt Ltd: APRIL 2017Till Date.

- Welcoming groups at their starting point briefing details of travel arrangements and stop-over points;
- Gathering all the clients and giving them a detailed briefing of the do's and dont's of the particular destination
- Escorting the groups to different destinations successfully
- Helping with immigration issues at the airports if any;
- Explaining about the places of interest during the journey along the route;
- Informing passengers about arrival and departure times at each destination on the itinerary (including ensuring that all members of the group are back on the coach before departing from each stop)
- Making sure about the special meal requests made by the client at the restaurants .

- Dealing with emergencies, loss of passport, money baggage delay/loss
- Responsible for the all the arrangement and responsible to contact Hotels and Restaurants to check the arrangements.

BONTON TRAVEL AND TOURS PVT LTD August 2013 to June 2014 :
Tour Manager/ Tour Consultant (Leisure and Mice and B2B)

- Handling B2B sales in Telangana and Andhra Pradesh including FIT and GROUPS
- Conducting Road Shows on the tour products
- Escorting Various corporate groups to different destinations successfully.
- Welcoming groups at their starting point briefing details of travel arrangements and stop-over points;
- Checking tickets and other relevant documents, seat allocations and any special request made by the client.
- Helping with immigration issues at the airports if any;
- Explaining about the places of interest during the journey along the route;
- Informing passengers about arrival and departure times at each destination on the itinerary (including ensuring that all members of the group are back on the coach before departing from each stop)
- Making sure about the special meal requests made by the client at the restaurants .
- Dealing with emergencies, loss of passport, money baggage delay/loss
- Responsible for the all the arrangement and responsible to contact Hotels and Restaurants to check the arrangements.

T M I C -December 2012 to July 2013 :
Tour Manager/ Tour Consultant (Leisure and Mice)

- Escorting Various corporate and leisure groups to different parts of the globe successfully.
- Welcoming groups of holiday makers at their starting point and announcing details of travel arrangements and stop-over points;
- Checking tickets and other relevant documents, seat allocations and any special request made by the client.
- Helping with passport and immigration issues at the airports;
- Explaining about the places of interest during the journey along the route;
- Informing passengers about arrival and departure times at each destination on the itinerary (including ensuring that all members of the group are back on the coach before departing from each stop)
- Making sure about the special meal requests made by the client at the restaurants .
- Dealing with emergencies, loss of passport, money baggage delay/loss
- Responsible for the all the arrangement and responsible to contact Hotels and Restaurants to check the arrangements.

STELLAR HOLIDAYS PVT. LTD.: Tour Manager (August 2009 – May 2012)

- Escorting Various Leisure and Corporate groups to different parts of the globe successfully.
- Welcoming groups of holiday makers at their starting point and announcing details of travel arrangements and stop-over points;
- Checking tickets and other relevant documents, seat allocations and any special requirements;

- Helping with passport and immigration issues at the airports;
- Commentating during the journey on places of interest along the route;
- Giving the information on itineraries, destinations and culture;
- Informing passengers of arrival and departure times at each destination on the itinerary (including ensuring that all members of the group are back on the coach before departing from each stop)
- Reminding everyone about the timings and their programme for the next day.
- Making sure about the special meal requests at the restaurants
- Ensuring that the tour is running smoothly for every individual member of the group
- Responding to questions and offering help with any problems that arise – ranging from simple matters, such as directing a member of the group to the nearest chemist, baggage Delay or any theft of the passport . Money etc.,.

SOTC - HYDERABAD- Tour Manager (March 2006 – August 2009)

- Escorting Handling MICE groups successfully.
- Also escorted leisure groups from Hyderabad and Madurai to Europe and Fareast.
- Welcoming groups of holiday makers at their starting point and announcing details of travel arrangements and stop-over points;
- Checking tickets and other relevant documents, seat allocations and any special requirements;
- Helping with passport and immigration issues;
- Commentating during the journey on places of interest along the route;
- Communicating a range of information on itineraries, destinations and culture;
- Informing passengers of arrival and departure times at each destination on the itinerary (including ensuring that all members of the group are back on the coach before departing from each stop);
- Making sure about the special meal requests at the restaurants.
- Ensuring that the tour is running smoothly for individual members of the group
- Responding to questions and offering help with any problems that arise – ranging from simple matters, such as directing a member of the group to the nearest chemist, baggage Delay or any theft of the passport / Money etc.,.
- Making contact in advance with places to stay or visit to check details and arrangements;
- Reminding everyone about the timings and their programme for the next day.

RAJ TRAVEL WORLD– HYDERABAD –Tour Director (March 2000 – March 2006)

- Escorting leisure groups successfully ensuring all passengers come back home with sweet memories of a happily conducted tour. Travelled to the fareast, middle east and European countries.
- Helped in marketing the Boucher tour packages and also in customization of FIT tour packages.

SHREE RAJ TRAVELS AND TOURS LTD. – CHENNAI

– Tour Director, Visa Manager, Documentation Incharge. (February 1992 – February 2000)

- Escorted leisure and corporate tours.
- Handled visas and documentation.

EDUCATIONAL QUALIFICATIONS: Bachelor in Commerce

PROFESSIONAL SKILLS:

Problem Solving: Assess problems and taking on the spot decisions for the successful and hassle free completion of the tour.

PERSONAL DETAILS:

Date of Birth : 09.02.1970
Sex : Male
Marital Status : Married
Passport Details : S9709031 (Valid till 21/02/2029)

LANGAUAGES KNOWN

- English, Hindi, Telugu, Tamil, Malayalam

Vinod Odaniyil